



CONSUMER TIPS

concerning

DOOR-TO-DOOR

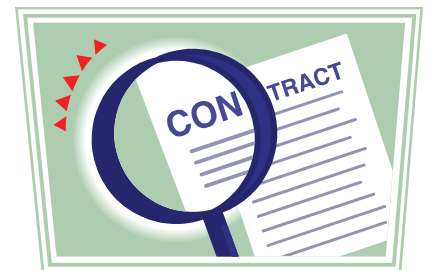
MARKETING

of

ENERGY SERVICES

If you are considering obtaining electricity and/or natural gas from a supplier other than your utility, please keep the following in mind:

- Utilities do not conduct door-to-door marketing. This marketing technique is conducted only by independent, unregulated companies.
- Be cautious. Do not provide your utility account number or a copy of your utility bill as you are not dealing with a utility representative. Your utility already has this information.
- You can choose to receive or reject marketing and sales information.
- Before inviting a door-to-door marketing representative into your home, or engaging in contract discussions, you should request identification that includes:
 - The full name of the representative
 - A photograph of the representative
 - The full name, business address and telephone number of the company represented
- It is unnecessary to provide the sales representative a copy of your utility bill or the account number unless you are interested in receiving an offer.
- Ask questions. Request a written comparison of the price offered by the supplier and the utility.
- You should carefully review all contract terms before signing, including the fine print and fees for early termination. Read the fine print.
- After signing a contract with an energy supplier, you have three business days to opt out of that contract.



A Public Service from the
NYS Consumer Protection Board
www.nysconsumer.gov

Advocating for and Empowering NY Consumers